



**Upperton**  
Pharma Solutions

## MICROSOFT 365 DEPLOYMENT

Technologies used:

Microsoft 365 (Exchange, SharePoint Online, OneDrive for Business, Teams, and Intune)

**Mark Bird, Upperton Pharmaceutical Solutions** 



I cannot recommend Adepteq highly enough. Their technical skills, attention to detail, and communication are unmatched, and they truly went above and beyond to ensure that our project was a success. If you are looking for an outstanding IT partner, look no further than Adepteq. They are simply the best in the business.

# UPPERTON PHARMA CASE STUDY

01

## The Problem

Upperton Pharma Solutions (Upperton), a leading pharmaceutical development and manufacturing company, faced significant business challenges related to communication, collaboration, and productivity.

The Google G-Suite was no longer suitable for a rapidly growing business. Upperton struggled with disjointed communication channels and collaboration tools, leading to inefficiencies and delays in information sharing. Lack of a centralised platform hindered effective teamwork and collaboration among employees. The company's document management process was disorganised and lacked version control. It resulted in difficulty locating and accessing critical documents, increased the risk of errors, and impeded productivity. Upperton also faced challenges in sharing knowledge and collaborating effectively across teams and departments. The absence of dedicated collaboration sites made it difficult to centralise resources and foster seamless collaboration.

## The Solution

Work was carried out on-site and remotely by Adepteq's Microsoft 365 Certified staff to provide Upperton Pharma Solutions with:

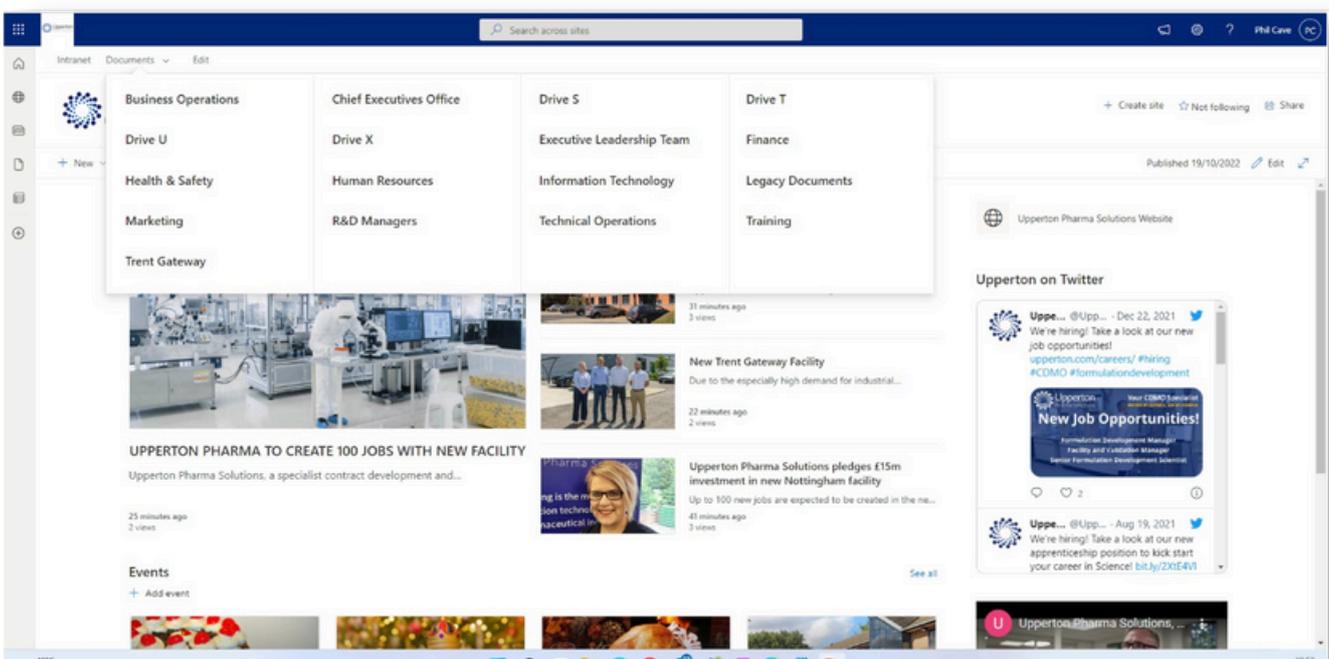
- A fully configured Microsoft 365 tenant
- All existing email in GMail migrated to Exchange Online
- All existing Windows 10 based PC's and Laptops were upgraded to the latest version of Windows 10 and current Office applications installed.
- Creation of a Staff Intranet in SharePoint
- Creation of a new Document Management solution with suitable document libraries
- Data migrated from existing NAS drive
- Deployment of a Microsoft 365 Backup solution
- Staff were trained on using the Microsoft 365 applications with additional training for Admin users and Content Owners

# UPPERTON PHARMA CASE STUDY

02

## Business Benefits

1. The deployment of Microsoft 365 with site creation enabled Upperton Pharma Solutions to establish a unified and centralised communication and collaboration platform. Dedicated SharePoint sites facilitated seamless information sharing, real-time collaboration, and improved teamwork across the organisation, resulting in increased productivity and reduced delays.
2. The structured document management system provided by SharePoint sites resolved the inefficiencies associated with document storage and version control. Employees gained easy access to the most up-to-date documents, reducing errors and enabling efficient collaboration on critical projects.
3. The SharePoint sites served as repositories for knowledge sharing and centralising resources. Employees could access relevant information, templates, and best practices, fostering a culture of collaboration, innovation, and continuous improvement.
4. The streamlined communication, improved document management, and centralised knowledge sharing resulted in enhanced productivity and efficiency at Upperton Pharma Solutions. Employees spent less time searching for information, had faster access to resources, and experienced improved collaboration, leading to quicker decision-making and accelerated project timelines.



# WHAT NEXT? BOOK YOUR FREE DISCOVERY CALL WITH US

Our goal is to help clients **fully leverage the Microsoft 365 Suite**. This **15 minute Q&A** gives you the chance to ask our Microsoft Cloud Experts, anything and everything relating to Microsoft 365.

We provide **practical guidance** tailored to your unique business needs, **driving sustainable growth** and a **competitive advantage**.

## READY TO TAKE THE FIRST STEP?

**BOOK NOW** 

## NEED MORE INFO? LET'S CONNECT!

