



Upperton
Pharma Solutions

MICROSOFT 365 DEPLOYMENT

Technologies used:

Microsoft 365 (Exchange, SharePoint, OneDrive for Business, Teams, and Intune)

UPPERTON PHARMA CASE STUDY

01

The Problem

Upperton Pharma Solutions (Upperton), a leading pharmaceutical development and manufacturing company, faced significant business challenges related to communication, collaboration, and productivity.

The Google G-Suite was no longer suitable for a rapidly growing business. Upperton struggled with disjointed communication channels and collaboration tools, leading to inefficiencies and delays in information sharing. Lack of a centralised platform hindered effective teamwork and collaboration among employees. The company's document management process was disorganised and lacked version control. It resulted in difficulty locating and accessing critical documents, increased the risk of errors, and impeded productivity. Upperton also faced challenges in sharing knowledge and collaborating effectively across teams and departments. The absence of dedicated collaboration sites made it difficult to centralise resources and foster seamless collaboration.

The Solution

Work was carried out on-site and remotely by Adepteq's Microsoft 365 Certified staff to provide Upperton Pharma Solutions with:

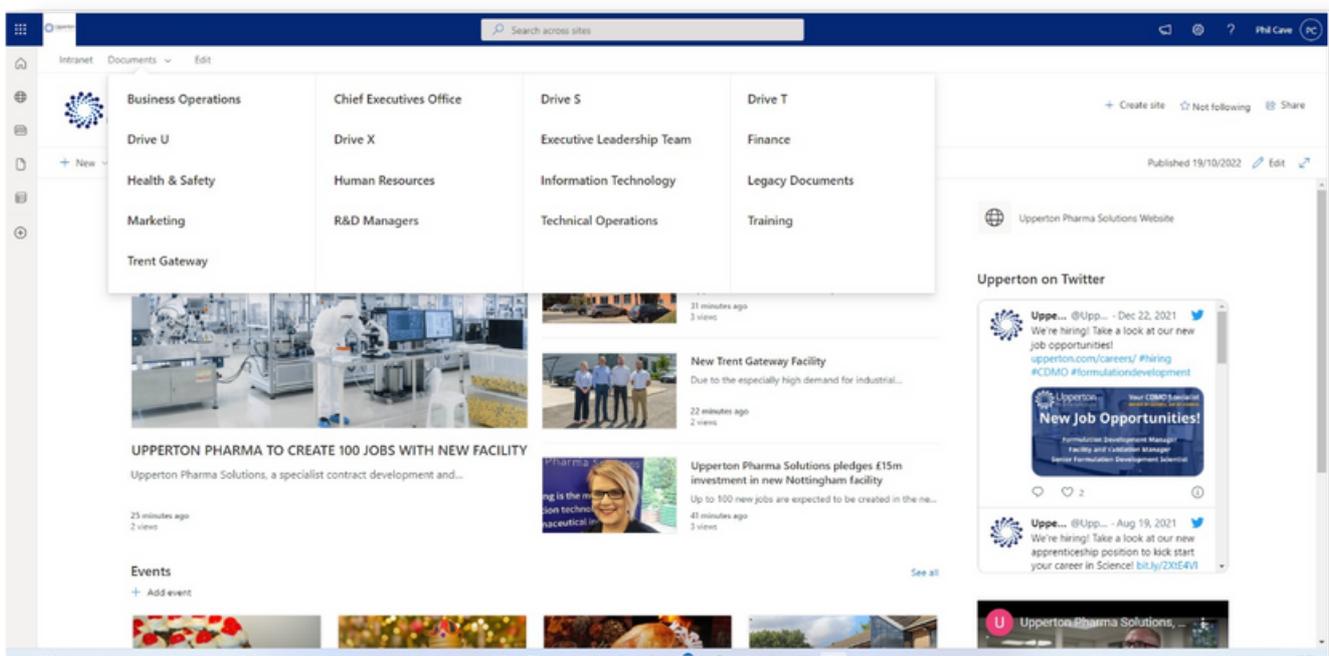
- A fully configured Microsoft 365 tenant
- All existing email in GMail migrated to Exchange Online
- All existing Windows 10 based PC's and Laptops were upgraded to the latest version of Windows 10 and current Office applications installed.
- Creation of a Staff Intranet in SharePoint
- Creation of a new Document Management solution with suitable document libraries
- Data migrated from existing NAS drive
- Deployment of a Microsoft 365 Backup solution
- Staff were trained on using the Microsoft 365 applications with additional training for Admin users and Content Owners

UPPERTON PHARMA CASE STUDY

02

Business Benefits

1. The deployment of Microsoft 365 with site creation enabled Upperton Pharma Solutions to establish a unified and centralised communication and collaboration platform. Dedicated SharePoint sites facilitated seamless information sharing, real-time collaboration, and improved teamwork across the organisation, resulting in increased productivity and reduced delays.
2. The structured document management system provided by SharePoint sites resolved the inefficiencies associated with document storage and version control. Employees gained easy access to the most up-to-date documents, reducing errors and enabling efficient collaboration on critical projects.
3. The SharePoint sites served as repositories for knowledge sharing and centralising resources. Employees could access relevant information, templates, and best practices, fostering a culture of collaboration, innovation, and continuous improvement.
4. The streamlined communication, improved document management, and centralised knowledge sharing resulted in enhanced productivity and efficiency at Upperton Pharma Solutions. Employees spent less time searching for information, had faster access to resources, and experienced improved collaboration, leading to quicker decision-making and accelerated project timelines.



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